



## VIEWFINITY PRIVILEGE AND SYSTEMS MANAGEMENT PATCH MANAGEMENT

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Security has altered the IT professional's job dramatically in the last few years. Many software vendors work extremely hard identifying, developing, and releasing security patches to their products on a regular basis. Managing these releases in the corporate environment has become a daunting set of processes which demands attention, flexibility, monitoring, and execution. Keeping the environment secure is not an easy task and not a single IT administrator looks forward to Microsoft's "Black Tuesday", particularly when the number of announced update releases is substantial.

### *Providing Immediate Value*

Managing operating system and application security patches is a primary pain point for IT organizations of all sizes. Patch Management, the security and update management component of the Viewfinity Systems Management platform, addresses this issue by helping to automate the update management process. Automation of the patching process reduces the amount of time, effort, cost, and risk that is associated with the procedure. Viewfinity Patch Management adds a critical piece to your company's overall systems management operations. With just a few clicks, Viewfinity Patch Management allows the Viewfinity administrator to keep your entire computing infrastructure protected against vendor-reported vulnerabilities. Viewfinity Patch Management provides the most current technology to synchronize a local list of available patches from the Microsoft web site.

### *Operating System and Application Support*

Viewfinity Patch Management enables IT administrators to deploy the latest Microsoft product updates to both Microsoft Windows Servers and Windows XP, Windows Vista and Windows 7 client operating systems. By following Microsoft's lifecycle support for operating systems, Viewfinity ensures that the all supported operating systems and applications can be secured through patch updates.

### *Improving Patching for Mobile Users*

Viewfinity Patch Management enables an organization to fully manage the distribution of updates that are released through Microsoft Update to computers that are on your network as well as mobile computers not connected to the internal network. For example, when Microsoft releases new security updates, the rules created by the Viewfinity administrator are applied without a remote, or even a local, computer needing to connect to the corporate network because the rules are created and made available in the Cloud. The security patches are delivered across whatever connection exists for the computer without having to wait until LAN-disconnected clients connect to the network to validate against new rules. Viewfinity Patch Management ensures that all assets are patched and secure – even in instances where employees use their home computer for business services.

### *Active Directory Integration*

In addition to full Active Directory integration, Viewfinity Patch Management also works with non-Active Directory computers so that you can capture and secure all aspects of your environment. Fully secure all assets in situations that prohibit the workstation from connecting to the corporate directory system.

### *Cost Savings from a Anytime, Anywhere Patch Management System*

The Viewfinity Patching console exists in the Cloud allowing the administrator to manage, monitor, and report anywhere that an Internet connection is available. Because Viewfinity Patch Management is stored on the Viewfinity servers, it creates an environment where IT services can keep the company secure without the costly investments of additional server and network hardware and software.

### *Comprehensive and Timely Reporting*

Viewfinity Patch Management offers the most comprehensive reporting mechanism, allowing the Viewfinity administrator to quickly understand the company's security story. The reports are completely customizable, allowing the Viewfinity administrator to tailor reporting to the needs of the organization, further improving and enhancing current patching methods.

Example data sets included for Patch monitoring and management reporting:

- Computer Updates Detailed Status
- Choose to report on specific applications
- Choose to report on specific groups of computers such as department or geographic location
- Choose to report on workstations versus servers

### *Key Benefits and Features to Viewfinity Patch Management:*

Key Benefits of Patch Management:	Key Features of Patch Management:
<ul style="list-style-type: none"> <li>• Controls patch and security levels on internal computers, mobile machines, and those outside of the Active Directory infrastructure</li> <li>• Easily determines key system security health and deployment metrics such as success rates and deployment status of updates</li> <li>• Increases efficiency and control of the patch update management process</li> <li>• Minimizes network bandwidth usage and impact of network issues during the update process</li> <li>• Optimizes the end user experience by minimizing disruption to productivity</li> <li>• Improves patch management for mobile users since the mobile computer never has to connect to the corporate network to receive the proper updates</li> </ul>	<ul style="list-style-type: none"> <li>• Supports updates for Windows, Office, Exchange Server, SQL Server and additional Microsoft products</li> <li>• Configures specific updates to download and install automatically (automated actions for updates are determined via administrator approval)</li> <li>• Determines the applicability of updates before installing them</li> <li>• Wake-on-LAN gives the ability to “wake-up” a sleeping or idle computer to allow patching after-hours</li> <li>• Targets specific groups for deployment. The groups can be part of Active Directory or outside of Active Directory.</li> <li>• Reports on computers that require patch deployment updates</li> <li>• Powerful and extensible management of the Automatic Updates service</li> <li>• Offers self-updating for client computers</li> <li>• Centralized, Cloud-based connectivity for deployment</li> </ul>