



VIEWFINITY PRIVILEGE AND SYSTEMS MANAGEMENT SUITE OVERVIEW

Viewfinity provides a complete, integrated systems management solution, via a cloud-computing software platform, that allows IT to offer cost-effective IT support, management and control for its in-house and mobile workforce.

Powerful Features for Every Day Practical Usage

Viewfinity's Systems Management includes centralized and silent software deployment, patch management, operating system deployment, asset inventory, remote desktop, power management and unique IT support features, including activity recording and rollback/undo of user personality components and user-defined, customizable Dashboards. Our Privilege Management suite provides tighter, yet flexible control over the types of applications and desktop functions your distributed workforce are allowed to run through lockdown, whitelisting/blacklisting and privilege management.

Our systems and privilege management suites provide the following features:

Systems Management: Centralized and silent software deployment, patch management, operating system deployment, asset inventory, remote desktop, power management and unique IT support features, including activity recording and rollback/undo of user personality components and user-defined, customizable dashboards.

Privilege Management: Flexible blocking/whitelisting, privilege elevation, automated policy management and auditing, all through granular regulation of administrator rights

User Migration: Migrates desktops and laptops to the Windows 7 OS on a one-to-many basis, from a centralized location, reducing time spent on this task by 83%.

Technology Foundation Enables Advanced Capabilities

Our underlying virtualization technology is purposely architected to provide capabilities that focus on reducing the cost and time related to IT operations and support by providing the most flexible, secure and manageable environment for providing excellent IT support for your in-house and distributed workforce.

Using virtualization as the technology foundation, Viewfinity is able to provide far more advanced capabilities than traditional tools. Viewfinity works with applications that are already installed and deployed, as well as on new applications made available after Viewfinity is implemented – without changing the operating environment or end-user desktop usage/environment. Our platform architecture allows management of both mobile and on-network computers using only an internet connection.

Laptop and Desktop Support, Management and Control

As an IT professional, your primary goal is to support the information technology infrastructure of your customers in the most efficient manner possible. However, since part of your job requires end user interaction, the quality of support you provide is a key factor in



how you are valued and measured. Viewfinity helps you to exceed customer expectations by using unique approaches to providing the best service available for your clients.

Viewfinity Cloud-Computing Platform

As an option, Viewfinity offers a cloud-computing delivery model as an easy to use and cost-attractive alternative for IT departments. Using our cloud delivery platform, there is no need to build an in-house infrastructure. Immediately IT departments can begin focusing on managing computers for end users and their business needs and not have to concern themselves with the management of the platform infrastructure. The cloud model delivers value quickly, scales with business need, and eliminates the cost of in-house implementations.

Patching for Operating Systems and Applications

Managing operating system and application security patches is a primary pain point for IT organizations of all sizes. Patch Management, the security and update management component of the Viewfinity Systems Management platform, addresses this issue by helping to automate the update management process. Automation of the patching process reduces the amount of time, effort, cost, and risk that is associated with the procedure. Viewfinity Patch Management adds a critical piece to your company's overall systems management operations. With just a few clicks, Viewfinity Patch Management allows the Viewfinity administrator to keep your entire computing infrastructure protected against vendor-reported vulnerabilities. Viewfinity Patch Management provides the most current technology to synchronize a local list of available patches from the Microsoft web site.

Operating System Deployment

Organizations experience high resource utilization and costly user downtime from deploying new computers with the corporate image or when upgrading current hardware to a new operating system. Viewfinity's partnership with Acronis gives administrators the ability to deploy operating systems and corporate images to computers using Snap Deploy technology. OS Deployment provides block-level transfers of images and eliminates the hardware constraints seen in similar products. OS Deployment delivers a cost effective solution, allowing creation and deployment of computer images in minutes instead of hours, days, or weeks. The product also includes the ability to schedule image deployment for off-hours using scheduling and Wake-on-LAN technologies.

Viewfinity Features and Benefits

Systems Management Suite: *Centralized and silent software deployment, patch management, operating system deployment, asset inventory, remote desktop and IT support features*

- Deploys software using only an Internet connection, no server is required
- Provides a central platform for securing operating systems and applications
- Provisioning system for deploying operating systems and corporate computer images
- Secure remote desktop connects to remote computers locally or through HTTPS tunnel
- Asset management prepares for software audits, reconciles purchases and helps forecast future software license needs based on real-time usage information
- Thorough, customizable reporting to provide health review dashboards
- Saves money through automated power management policies



Privilege Management Suite: *Flexible blocking/whitelisting, privilege elevation, automated policy management through granular regulation of administrator rights*

- Improves security, control and compliance
- Flexible lockdown reduces the amount of support calls
- Automated policy management immediately propagates, including reach to mobile workers
- Policy auditing validates compliance enforcement

Our policy management features are configurable at very granular levels to provide application-level control and can be customized based upon any combination of groupings, including:

- Applications
- Departments
- Active Directory User/Group
- Connectivity Status (on/off corporate network)
- Time of Day

User Migration: *Centralized PC migration to Windows 7 OS on a many-to-many basis Reduces time spent on migration tasks by 83% (based on 1000 PC analysis)*

- Preserves user application settings, data, OS settings between different OS platforms
- Easy, out-of-the-box for creating automated migration projects
- Easy, wizard driven processes for multiple users/group personalities on a many-to-many basis

